

FALL 2024 SJCC STUDENT VOICES: SURVEY HIGHLIGHTS



In fall 2024, SJCC conducted a Student Voice Survey to gather insights on student satisfaction, challenges, and experiences. More than 700 students completed the survey. There were more than 9000 students enrolled. The results show high satisfaction with support services; respect from faculty, classified professionals, and peers; and a strong sense of safety and belonging. Students also shared positive stories, highlighting SJCC's supportive environment and opportunities.

SUPPORT, SENSE OF BELONGING, AND SAFETY

80%+



of students agree or strongly agree that SJCC provides support services relevant to their needs.

96%



of students feel safe on campus.

98%



of students feel welcome at SJCC.

RESPECT AND POSITIVE RELATIONSHIPS

Students reported they have generally been treated with respect by:

CLASSROOM INSTRUCTORS



97%

OTHER STUDENTS



96%

CLASSIFIED PROFESSIONALS



95%

ADMINISTRATORS



93%

COUNSELORS



92%

TOP 5 CHALLENGES FACED BY STUDENTS

#1

FINANCIAL



#2

JOB/
EMPLOYMENT



#3

FAMILY
RESPONSIBILITIES



#4

MENTAL
HEALTH



#5

COST OF
TEXTBOOKS



STUDENT VOICES: PERSONAL EXPERIENCES AT SJCC

In the survey, our students shared their personal stories about their time at SJCC, highlighting their experiences with inclusivity, support services, and opportunities to succeed. These voices provide a firsthand look at how SJCC impacts students' lives, helping us understand what we're doing well and where we can continue to grow.



RETURNING TO COLLEGE AS AN OLDER ADULT

"Being an older adult returning to college after two decades of being away, I was nervous about interacting with young students. Attending SJCC helped me realize that so many students are in similar situations to mine. So far, my experience with inclusivity at SJCC has been a positive one."



APPRECIATION FOR SUPPORT SERVICES

"I appreciate all the services and programs offered to students such as the food pantry, naloxone vending machine, and mental health resources. They are great ideas and could be very beneficial."



NIGHT CLASSES MAKE A DIFFERENCE

"I appreciate the amount of night classes offered after 5pm for STEM/Biology. This was a wall I was running into at other community colleges that delayed my ability to complete an associate degree while working a traditional 9-5. Biology labs/courses are the hardest to enroll in while being a full-time working student."



SUMMER BRIDGE PROGRAM EXPERIENCE

"I honestly had a nice experience at the college. The summer bridge was such a fantastic experience, especially for Alma and Xiomara, they really helped me with EVERYTHING. The financial aid is more than acceptable and I feel that SJCC is really looking forward to help the community on their academic goals, and I obviously appreciate that a lot."



FROM LANGUAGE LEARNING TO CAREER DEVELOPMENT

"I'm so excited to attend this college, I started taking one ESL course, but then six months later I started to learn accounting. Thank you for all your support and for your resources."

